

The following percent discounts apply,

<u>Tier</u>	<u>Discount</u>	<u>Percentage of Federal Poverty Guidelines</u>
1	5%	176% to 185% (not available to new applicants)
2	7%	151% to 175%
3	18%	126% to 150%
4	33%	101% to 125%
5	48%	76% to 100%
6	70%	up to 75%

DEPOSITS

Deposits obtained by the Company prior to the Effective Date of service under this rate plus interest accrued thereon due to four consecutive disconnect notices, disconnection of service, or failure to provide satisfactory evidence of intent to remain at the service location for a period of twelve consecutive months shall be reviewed to ensure that the deposit amount plus accrued interest does not exceed the Customer's total bill for two high use months. To the extent the deposit exceeds the total bill amount of two high use months discounted by the Percent Discount the customer will receive on future bills under this rate, the difference shall be first applied to any outstanding balance owed to the Company by the Customer after the crediting of qualifying pre-program past due balances. Any remaining difference shall be refunded to the Customer within two months following the Effective Date of service under this rate. All other deposits obtained by the Company prior to the Effective Date of service under this rate shall be first applied to any outstanding balance owed to the Company by the Customer after the crediting of qualifying pre-program past due balances. Any remaining deposit amount shall be refunded to the Customer within two months following the Effective Date of service under this rate.

When deposits are required from Customers receiving service under this rate, the deposit shall not be more than the estimated bill for Delivery Service and Energy Service, if applicable, for a period of two high use months reduced by the amount of the Percent Discount when those months were incurred prior to the Effective Date of service under this rate.

Issued: March 11, 2011

Issued by: /s/ Robert A. Bersak
Robert A. Bersak

Effective: March 4, 2011

Title: Assistant Secretary